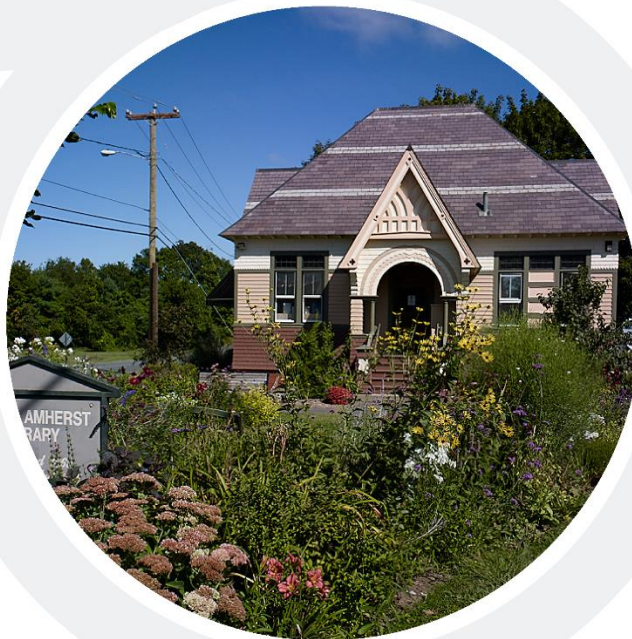


ANNUAL REPORT FISCAL YEAR 2019

Jones Library
Munson Memorial Library
North Amherst Library



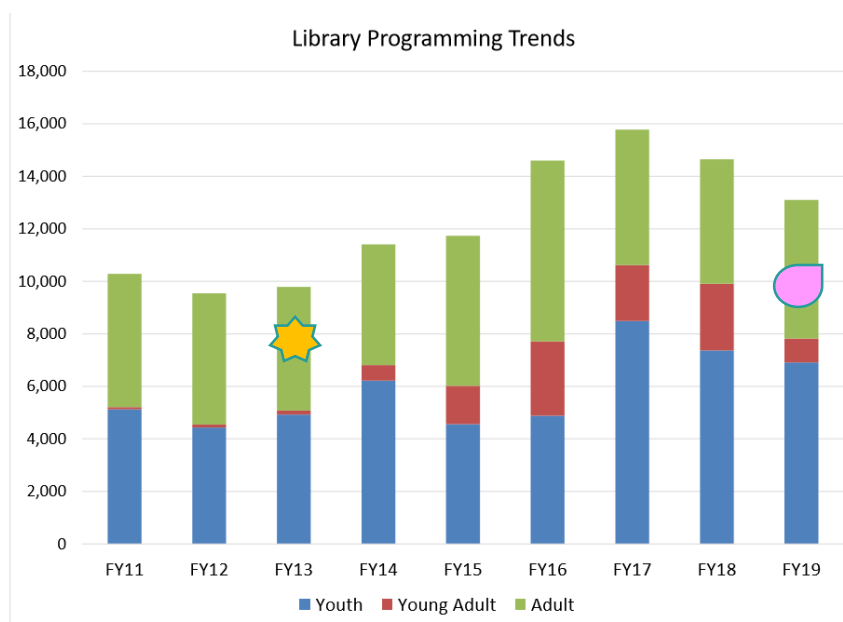
ACCOMPLISHMENTS



1. The Library underwent a comprehensive Long Range Planning process for the Munson Memorial and North Amherst Libraries.
2. Our volunteers delivered over 1,400 items to Amherst homebound patrons.
3. We added a video magnifier with high-definition color and contrast to our Reference Room technology collection. Library patrons with low vision can use it to magnify and view books, newspapers, photographs, forms, and much more.
4. Worked with community organizations regarding the donation of important collections, most notably a collection of materials from Fort River Elementary School documenting the school's work with the children of Cambodian refugees and the organizational records of Interfaith Opportunities Network documenting their long history of advocacy and education within the Amherst community.
5. In the summer of 2018, we launched an online form for artists applying to exhibit their work in the Jones Library's Burnett Art Gallery. Prior to this, artists were required to submit their applications on paper forms – with examples of their work in physical form or on CD. The Burnett Gallery Committee received a record number of submissions in the new online form's first application round.

PROGRAMMING

1. We launched our Wi-Fi Hotspot Lending Program in February 2019. With this program, we are able to extend free internet access to our patrons beyond our three Library buildings. Each hotspot provides unlimited data and can be borrowed for two weeks.
2. We welcomed special guests to our regular Thursday morning storytimes, including Firefighter Dylan Tunnell for a Fire Safety storytime, and Genny Beemyn from the UMass Stonewall center for our *I Am Jazz* day of reading in celebration of Transgender rights.
3. Effectively managed the first nine months of the LSTA "Go Local" grant, including the Library's Centennial kick-off events, monthly Centennial programming, outreach to the community, oral history collection and transcription, exhibits, and the publication of *Hearth and Soul: The Jones Library at One Hundred* by Bruce Watson.
4. The annual "On the Same Page – Amherst" program featured the book *The Locals* by author Jonathan Dee. Approximately 260 people participated by reading the book, attending programming and book discussions, and attending the author event.
5. We hosted weekly teen lounge events every Friday during the academic year, as well as early release lounges on the days when school is scheduled to dismiss early, giving teens a safe, free, fun place to hang out downtown.



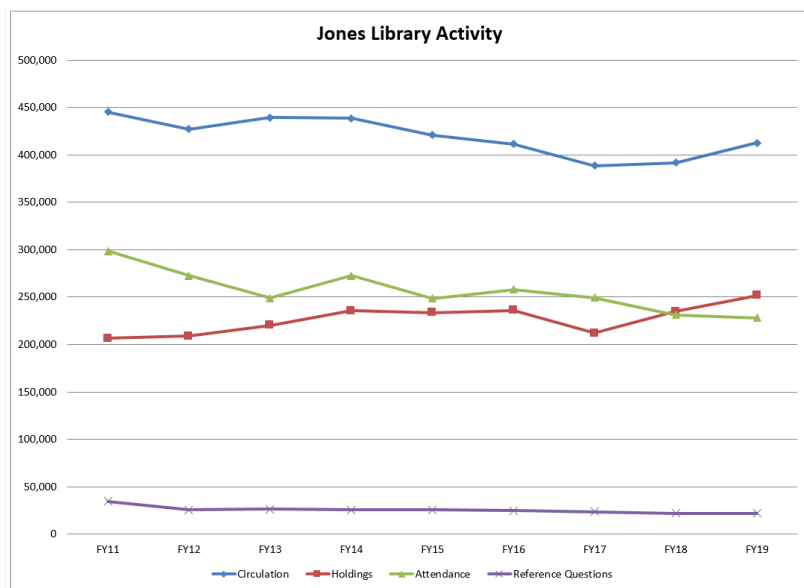
Teen Librarian Position Created



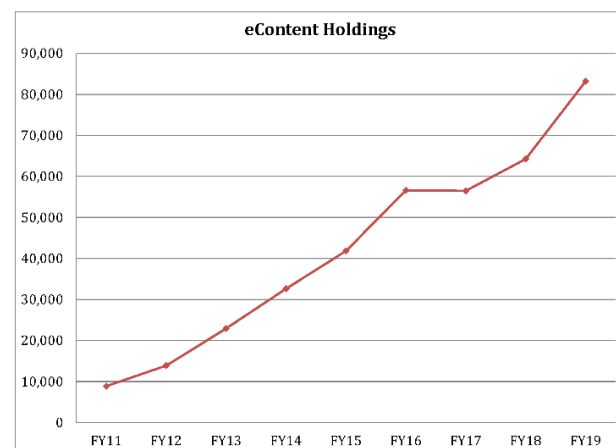
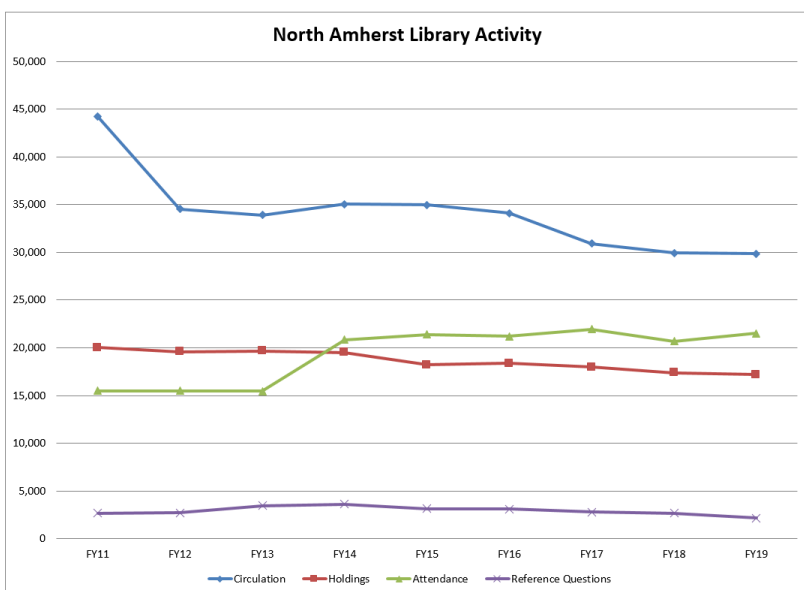
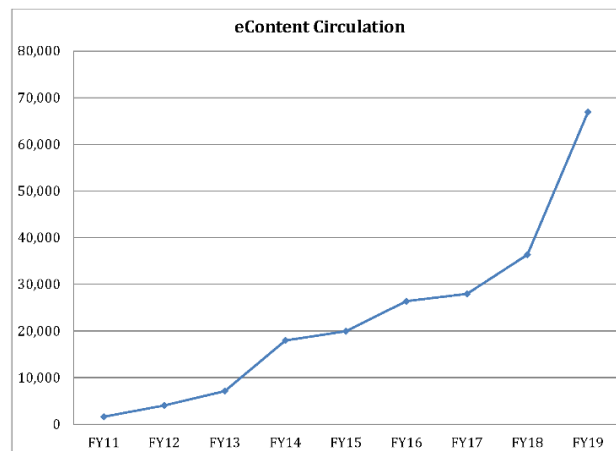
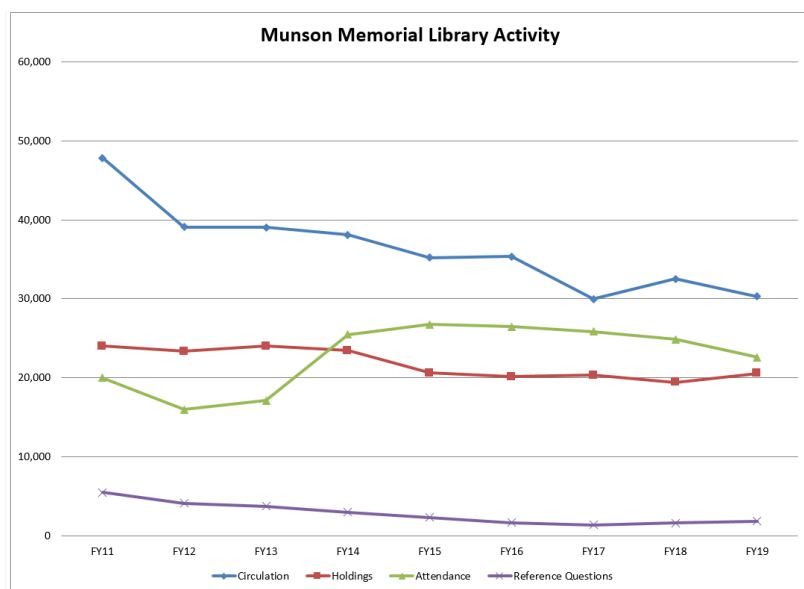
Teen Librarian Position Vacant

HOLDINGS & CIRCULATION

Snap Shot

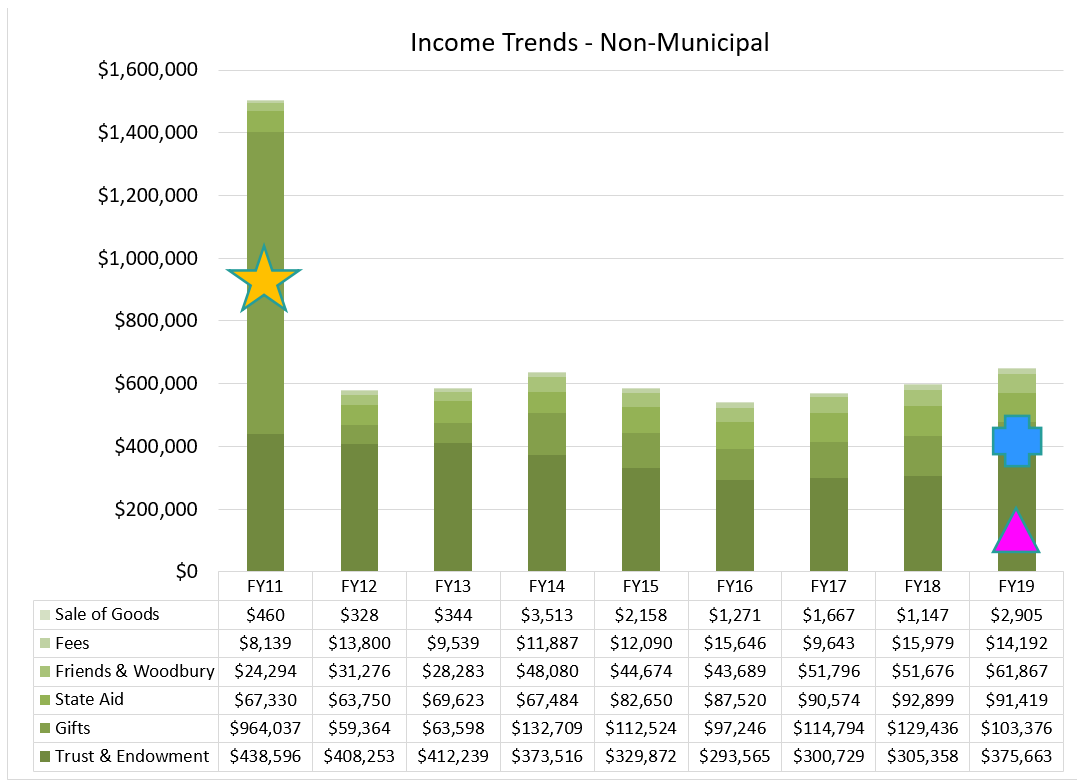


- Two of our long range goals are to (1) provide relevant, quality materials, programs, and services to our patrons and (2) to honor Amherst's rich history through preservation and promotion of the Special Collections.
- Patron demand for eContent continues to increase exponentially.



FINANCES – INCOME

Until now, fundraising for the Jones Library, Inc. and its Branches has been undertaken through separate annual fund appeals by both the Jones Library itself and by the Friends of the Jones Library System. For many supporters, donating to these two organizations has seemed redundant and confusing. Our exciting announcement is the merger of these two organizations' financial appeals under one roof: the Friends of the Jones Library System. With this joint venture, both the Jones Library and the Friends of the Jones Library System seek to simplify giving.



Woodbury Bequest Received



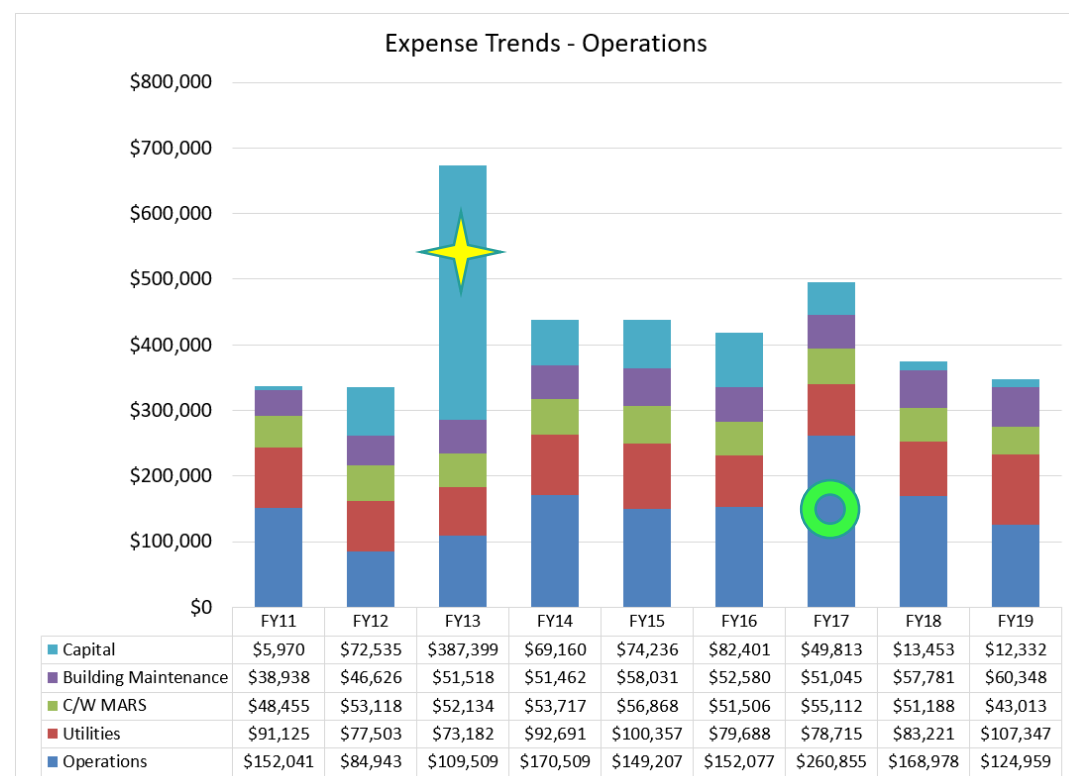
Not Including Funds Remaining in Friends Accounts



Kanopy Subscription Begins

FINANCES – EXPENSES

- In order to help close the ongoing budget gap, we have made cuts to materials purchasing, supplies, adult and teen programming, staff training, and consultants.
- On the whole, donations from the Friends provide funding for programs requested by staff. However, increasingly we are having to rely on Friends' funding for the purchase of circulating materials as well.



Woodbury Room Renovation



Western Builders Cost Estimate

CHALLENGES

The Jones Building

In 2017, of the 33 libraries that were awarded construction grants by the Massachusetts Board of Library Commissioners, the Jones Library received the largest. We are now 2nd on the waiting list, and expect to receive notification of our award in July 2020. Problems with the Jones building, which will be remedied by the state grant, include the following:

1. Too many unsupervised nooks and crannies create issues of safety (for patrons and staff) and security (for materials).
2. The entire original 1928 portion of the Library is not ADA compliant.
3. After every snow storm, we are required to close off the front door due to the steep pitch of the roof which dumps snow and ice onto the heads of patrons entering the building.
4. The atrium roof is poorly designed and has leaked since it was installed. Many attempts throughout the years to make it water tight have failed, so we collect the rainwater in buckets.
5. The Children's Room is neither large enough to house its collection (it must be located on two different floors of the Library), nor the number of computers necessary to meet the demand of the youth.
6. There is no separate teen/young adult space.
7. The Jones is in need of new HVAC equipment and software because the system is at the end of its life-cycle, costly and inefficient.
8. The InterLibrary Loan delivery office is not climate controlled and there is not enough space for the delivery bins to be housed and stored at waist-level height.
9. There is insufficient space for group and one-on-one ESL tutoring sessions.
10. Our Special Collections department lacks sufficient storage space for new manuscripts and other additions, and there is no place to process additions to the collection.
11. Patrons are unsure of which staircase/elevator to take to get to the upper floors. Thus, Special Collections and the Burnett Art Gallery are difficult to find.
12. The Adult Circulation Desk is confusing because there are three service points and it is hard to recognize as the service desk.
13. The only adult public restrooms are located on the lower level, which is closed 30 minutes before the Library closes each night (i.e., for security purposes).
14. The Telecommunications Room is too small, and we have data wiring running through pipes in our boiler room.
15. The building is not wired properly for a 21st century library, thus it cannot handle the needs of the Library. Wiring is sometimes installed outside the walls which can be dangerous.

Funding

1. Personnel costs, including health insurance increases and increases to the minimum wage, are rising faster than Town appropriations and are outstripping our fundraising abilities.
2. The Jones is only open two nights per week which limits the number of evening programs the Library can offer, as well as the number of nights people who work during the day can use the Library.

Personnel

1. Inability to fill two recently-vacated full-time positions due to budget cuts.
2. Lack of funds for additional building maintenance staffing hours.
3. Insufficient funds for staff development.



HVAC Leak in Special Collections

TRUSTEES

President	Vice President	Treasurer
Austin Sarat	Christopher Hoffmann	Robert Pam
Vice Treasurer	Secretary	At Large
Lee Edwards	Alexandra Lefebvre	Tamson Ely



STAFF

Youth	Borrower Services	North Amherst	Technical Services
Mia Cabana	Amy Anaya	Maggie Spiegel	Carolyn Platt
Clare Cooke	Roxanne Boyd	Theresa Atteridge	Joan Pyfrom
Jessica Lamson	Christine Crane	Robin Levine	Christine White
Sarah Demarest	Ralph Hurwitz	Valerie Steinberg	Kuei Lo
Niamh Gray-Mullen	Seth Rothberg		
Mads McLaughlin	Lace Stokes	Programming and Outreach	ESL
Christoph Nuesslein	Cathy Verts	Janet Ryan	Lynne Weintraub
Stefan Nuesslein	Janice Doyama		
Lindsay Palmer	Victoria Gaddy	Adult Collections	Special Collections
Julie Stepanek	Matt King	Linda Wentworth	Cynthia Harbeson
Sarah Stroud	Stephanie Vignone	Mary Weidensaul	Katherine Whitcomb
	Cory Zeng		
		Young Adult	Technology
		Cecilia Jezek	Hank Allan
Administration	Facilities	Munson Memorial	Information Services
Sharon Sharry	George Hicks	Susan Hugus	Matthew Berube
John Shannon	Miguel Otero	Karen Cassidy	Josephine Hernandez
Lisa Slocum	José Paredes	Laura Castano-Longey	Marcin Marszalek
	Tom Fair	Barbara McGlynn	Elizabeth Matthews
		Dawn Winkler	Jock McDonald

The Jones Library
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f: 413.256.4096

Munson Memorial Library
1046 South East Street
Amherst, MA
01002
t: 413.259.3095

North Amherst Library
8 Montague Road
Amherst, MA
01002
t: 413.259.3099

FRIENDS

Co-President	Members
Nancy Campbell	Kathy Caputo
	Jenn Fox
Co-President	Alice Goodwin-Brown
Elaine Donoghue	Hallie Hughes
	Bonnie Isman
Treasurer	Lewis Mainzer
Nancy Campbell	Cammie McGovern
	Lucy McMurrer
Secretary	Sondra Radosh
Marian Walker	Christine Stevens

Critical to the Library's success is:

1. Visionary leadership from the Trustees to ensure the Jones continues to be a value-added entity to the Town of Amherst;
2. Fully motivated staff and volunteers who are committed to providing exceptional customer service; and
3. Strong support from the Friends of the Jones Library System.

JonesLibrary.org

twitter.com/JonesLibraryMA

facebook.com/JonesLibrary